

**GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA**

UNSTARRED QUESTION NO:3775
ANSWERED ON:02.12.2010
USER DEVELOPMENT FEE AT HYDERABAD AIRPORT
Rathod Shri Ramesh

Will the Minister of CIVIL AVIATION be pleased to state:

- (a) whether the Airports Economic Regulatory Authority has increased the user development fee on all outbound passengers at Hyderabad airport;
- (b) if so, the details thereof; and
- (c) the kind of facilities the above mentioned airport is providing to the passengers?

Answer

MINISTER OF STATE (INDEPENDENT CHARGE) OF THE MINISTRY OF CIVIL AVIATION (SHRI PRAFUL PATEL)

(a) & (b): Yes, Sir. Airports Economic Regulatory Authority (AERA) has determined the User Development Fee (UDF) of Rajiv Gandhi International Airport (RGIA), Shamshabad and the revised rates of UDF is Rs.430/- per embarking domestic passenger and Rs.1700/- per embarking international passenger w.e.f. 01.11.2010.

(c): The integrated terminal at RGIA, Shamshabad provides round-the-clock excellent facilities to the passengers and the airlines such as barrier free access throughout the airport for physically challenged and elderly passengers; 17 bed medical center for passenger care in collaboration with Apollo Hospitals; 25-room lounge with shower and slumber facility and 3 reserved lounges managed by Plaza Premium; Parking area for more than 2000 cars; city transfers by air-conditioned Aero Express from strategic points across the city and dedicated radio-taxis; prepaid taxi system; easy transit for domestic and international passengers; more than 100 check-in counters along with self check-in kiosks (CUSS); 46 immigration counters for fast clearance; free shuttle service from public transport center to passenger terminal and vice versa; customer care/information counters; free passenger baggage trolley; free buggy service for old/infirm/lady passengers with infants; Code F (A380) compatible runway and associated facilities; Modern Airport Operations Control Center for centralised airport management; 42 aircraft parking stands including 12 aero-bridges; 4 Rapid Exit Taxiways for quick vacating of runway and 6 additional taxiways; 10 exit points from the runway; sufficient seating, food-and-beverage, retail, mobile and laptop charging points, Flight Information Display Systems, Flight announcements, Toilets, Porters, Buggies, Trolleys and Help-desk, that are available to passengers when they are catching the flight within an hour, etc. In addition, the Airport Operator has put in place a state-of-the-art security system for ensuring proper security with highly sophisticated 4-level inline baggage screening system.