

**GOVERNMENT OF INDIA  
CIVIL AVIATION  
LOK SABHA**

STARRED QUESTION NO:336  
ANSWERED ON:02.12.2010  
FACILITIES AT T AT IGIA  
Mithlesh Shri ;Singh Shri Bhola

**Will the Minister of CIVIL AVIATION be pleased to state:**

- (a) the details of the basic amenities/facilities, required to be made available at T-3, Terminal of Indira Gandhi International Airport, Delhi;
- (b) whether the Government is aware that although the T3 terminal of Indira Gandhi International Airport has been made operational, basic amenities/facilities are still lacking at the Airport;
- (c) if so, the reaction of the Government thereto;
- (d) the corrective action taken by the Government to ensure basic amenities to the passengers, at affordable rates; and
- (e) the manner, in which Government exercises control over the affairs of private operators at T3 Terminal?

**Answer**

MINISTER OF STATE (INDEPENDENT CHARGE) OF THE MINISTRY OF CIVIL AVIATION ( SHRI PRAFUL PATEL )

(a),(b),(c),(d)&(e):- A statement is laid on the Table of the House.

STATEMENT IN REPLY TO PARTS (a),(b),(c),(d)&(e) OF THE LOK SABHA STARRED ( )STARRED QUESTION NO.336 FOR 2.12.2010 REGARDING FACILITIES AT T3 AT IGIA.

(a),(b),(c)&(d) The new Integrated Terminal-3 of the Indira Gandhi International Airport (IGIA) has offered all the facilities expected of an airport of truly international standards. The facilities offered are Toilets, travellers, drinking water, seating arrangement, adequate number of buggies, retail Food & Beverages with modern national and international brands along with high class duty free facilities, adequate number of lounges to take care of various categories of passengers, etc. The terminal is built to provide the highest service level standards at every processing area viz. main entrance gates, check-in counters, baggage screening, immigration and security hold area.

(e) Consequent upon handing over of IGIA to the Joint Venture Company (JVC), the Operations Management Development Agreement (OMDA) Implementation oversight Committee is regularly monitoring the affairs of Delhi International Airport Private Limited. Besides, Government is also closely monitoring the operations of T3. Meetings are regularly held with regulatory agencies airport and airline operators to address the issues including passengers amenities.