

**GOVERNMENT OF INDIA  
ROAD TRANSPORT AND HIGHWAYS  
LOK SABHA**

UNSTARRED QUESTION NO:3347  
ANSWERED ON:30.11.2010  
COLLECTION OF TOLL  
Reddy Shri Anantha Venkatarami;Tandon Annu

**Will the Minister of ROAD TRANSPORT AND HIGHWAYS be pleased to state:**

- (a) whether the Government is considering measures to simplify toll collection on the National Highways;
- (b) if so, the details thereof;
- (c) whether National Highways Authority of India has started appointing private security agencies at its toll plazas with a view to generate more revenue; and
- (d) if so, the details thereof?

**Answer**

MINISTER OF THE STATE IN THE MINISTRY OF ROAD TRANSPORT & HIGHWAYS (SHRI R.P.N. SINGH)

(a) to (b) Yes, Madam. Government have accepted the recommendation of the experts committee to set up Electronic Toll Collection (ETC) System on National Highways across the country. The ETC envisages automatic collection of user fee (toll) in accordance with the National Highways Fee Rules, notified by the Government and as per the terms and conditions of the agreement executed for the purpose, in case of collection through executive agency or its authorized representative or contractor for Public Funded Projects.

The salient features of ETC system are:-

- (i) Vehicles should be uniquely identified and classified through On Board Unit (OBU), say Tag and the Road Side Unit, say Reader, once it passes through the toll gate;
- (ii) Toll should be immediately charged from the vehicle once it passes through the toll gate by debiting the user tag-card in accordance with the National Highways Fee Rules as applicable.
- (iii) Different toll operators should be able to realize their respective toll and should have access to the toll collection data;
- (iv) Violation in toll collection should be detected;
- (v) The cost to users should be low for acceptability by road users to achieve penetration.

(c) No, Madam.

(d) National Highways Authority of India is in the process of engaging agencies (bidders) through open competitive bidding in order to generate more revenue, instead of engaging a security agency for toll collection work.