

**GOVERNMENT OF INDIA
AGRICULTURE
LOK SABHA**

UNSTARRED QUESTION NO:1168
ANSWERED ON:16.11.2010
KISAN CALL CENTRES
Choudhary Shri Harish;Singh Shri Ijyaraj

Will the Minister of AGRICULTURE be pleased to state:

- (a) the number of Kisan Call Centres (KCCs) sanctioned and functioning in the country including Rajasthan, State-wise;
- (b) whether these KCCs are adequate to provide agricultural information to the farmers;
- (c) if not, the steps taken by the Government to set up more KCCs in the country;
- (d) whether any review of the functioning of these KCCs has been made; and
- (e) if so, the outcome thereof?

Answer

MINISTER OF STATE IN THE MINISTRY OF AGRICULTURE AND MINISTER OF STATE IN THE MINISTRY OF CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION (PROF. K.V. THOMAS)

- (a): The Kisan Call Centres run by the Government of India have been functioning since January 21, 2004. The total number of Call Centres has now increased to 25 at different locations covering farmers in all the States/UTs. Details of location of these Centres and the States/UTs served by each Centre, (including the one for Rajasthan located at Jaipur) have been given in Annexure-I.
- (b): Yes, Madam. Existing 25 Kisan Call Centre locations are adequate to provide information on the calls received from the farmers and are serving the needs of farmers in the entire country. Till October 31, 2010, 55.75 lakh calls have been received in these Kisan Call Centres.
- (c): Not applicable.
- (d): Yes, Madam.
- (e): The summary of major findings, recommendations and the action initiated have been depicted in Annexure II.