

**GOVERNMENT OF INDIA
HOME AFFAIRS
LOK SABHA**

UNSTARRED QUESTION NO:2306
ANSWERED ON:21.07.2009
OVERCHARGING BY TAXI DRIVERS
Nahata Smt. P. Jaya Prada

Will the Minister of HOME AFFAIRS be pleased to state:

- (a) whether there have been reports of harassment of passengers hiring prepaid taxi drivers at the Indira Gandhi International Airport, including overcharging and refusal to commute short distance despite the passengers having obtained pre-paid tokens;
- (b) if so, the details of complaints received and the action taken in the matter;
- (c) whether Government proposes to take remedial action including computerisation of pre-paid printed tokens with registration number of the taxi thereon; and
- (d) if so, the details thereof and if not, the other steps proposed to be taken by the Government in this regard?

Answer

MINISTER OF THE STATE IN THE MINISTRY OF HOME AFFAIRS (SHRI MULLAPPALLY RAMACHANDRAN)

(a) & (b): As per annexure.

(c) & (d): Computerised vouchers were being issued to the passengers availing pre-paid service till recently. The computerization of the pre-paid services at IGI Airport is a pilot project of modernization of Airports. The manual vouchers are issued for the movement of the passengers till the above project starts functioning.