

**GOVERNMENT OF INDIA  
RAILWAYS  
LOK SABHA**

UNSTARRED QUESTION NO:2734  
ANSWERED ON:25.11.2010  
SUBURBAN ROUTES IN MUMBAI  
Dutt Smt. Priya Sunil

**Will the Minister of RAILWAYS be pleased to state:**

- (a) whether the passengers are facing difficulties due to lack of facilities at suburban routes in Mumbai;
- (b) if so, whether the Railways have any action plan to upgrade the railway stations in the suburban routes;
- (c) if so, the details thereof;
- (d) whether the Railways have any plan to make the stations disabled friendly; and
- (e) if so, the stations selected for the purpose?

**Answer**

MINISTER OF THE STATE IN THE MINISTRY OF RAILWAYS (SHRI K.H. MUNIYAPPA)

(a) to (c): Minimum Essential Passenger Amenities as per norms have been provided at all stations. Upgradation/Augmentation of amenities is a continuous process.

(d) & (e): In pursuance of implementation of Disabled Act, amenities to make stations more accessible to handicapped persons have been planned to be provided through an action plan in phased manner. Such identified amenities are standard ramp, parking lots, non-slippery walkway, signages, toilets, water taps, 'May I Help You' booths and wheel chairs. Railways have also planned to provide facility of inter-platform transfer through use of pathways provided at the end of platforms for disabled persons particularly, those in wheel chairs. It has also been planned to provide barrier free access through provision of lifts/escalators over major and important railway stations which have been identified for development as world class stations. In the first phase, category A-1 (58 stations), A (284 stations) and B (237 stations) on Indian Railways have been taken up.

In this regard, 2 lifts on platform Nos. 14/15, 16/17 and 18 at Mumbai CST station have been provided and provision has been made for escalators at Dadar, Thane and Kalyan railway stations. Battery operated cart like golf cart is provided at Mumbai CST station. Wheel chairs are provided at stations over Mumbai Sub-urban section. Low level handrail is provided at staircases of foot over bridge. Signages are made available at sub-urban stations. Seating arrangements in front of handicapped compartment on platforms at sub-urban stations have been provided. Parking facilities for disabled passengers has been provided at Mumbai Central (Main) and Bandra Terminus stations.