

**GOVERNMENT OF INDIA
TOURISM
LOK SABHA**

UNSTARRED QUESTION NO:1659
ANSWERED ON:19.11.2010
ALL INDIA HELPLINE FOR TOURISTS
Viswanathan Shri P.

Will the Minister of TOURISM be pleased to state:

- (a) whether the Government has any proposal to launch All India Helpline for tourists;
- (b) if so, the details and its features thereof; and
- (c) the time by which the above proposal is likely to be launched?

Answer

MINISTER OF STATE IN THE MINISTRY OF TOURISM (SHRI SULTAN AHMED)

(a) to (c): For the safety and security of tourists, responsibility for which rests with the State Governments/Union Territories, Ministry of Tourism has formulated guidelines for formation of Tourist Security Organization(s), which have been forwarded to the State Governments & Union Territory Administrations. These guidelines require the State Governments/Union Territory Administrations to obtain a three or four digit helpline telephone number from the concerned telephone departments for the convenience of tourists which should be managed by the Tourist Security Organization. Ministry of Tourism pursues with the States that with helpline based appropriate technological solutions, they widen the scope to provide other helpful information to tourists.