

**GOVERNMENT OF INDIA  
RAILWAYS  
LOK SABHA**

UNSTARRED QUESTION NO:1407  
ANSWERED ON:18.11.2010  
LCD CHART DISPLAY  
Yadav Shri Ranjan Prasad

**Will the Minister of RAILWAYS be pleased to state:**

- (a) whether the Railways have started LCD Chart Display Pilot Project for passengers at New Delhi based Railway Stations;
- (b) if so, the details thereof;
- (c) whether the Railways have noticed number of shortcomings in the project which are causing inconvenience to passengers;
- (d) if so, the details thereof;
- (e) the action taken to rectify them;
- (f) whether there is proposal to expand this scheme in other Railway Stations as well; and
- (g) if so, the details thereof ?

**Answer**

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS(SHRI K.H. MUNIYAPPA)

- (a) & (b): LCD Chart display boards have been provided at platform Nos.1 & 16 of New Delhi Railway station as a Pilot Project in September, 2010.
- (c): As on date, no shortcoming has been reported. Paper charts are also being provided at these platforms along with these display charts.
- (d) & (e): Do not arise.
- (f) & (g): Improvement in the system for provision of travel related information to the passengers including chart display is an ongoing process which is done on the basis of feedback received, and emerging technology available.