

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:471
ANSWERED ON:11.11.2010
BASIC AMENITIES AT DELHI STATION
Agarwal Shri Jai Prakash

Will the Minister of RAILWAYS be pleased to state:

- (a) whether stations located in the National Capital of Delhi are not clean and are acutely lacking basic amenities;
- (b) if so, the reaction of the Railways thereto; and
- (c) the steps taken/proposed to be taken by the Railways to address such problems?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS(SHRI K. H. MUNIYAPPA)

(a) & (b): No, Madam. All basic passenger amenities are available at each of the station located in National Capital of Delhi as per prescribed norms depending upon the category of the station.

(c): Improvement in cleanliness and augmentation of basic amenities is a continuous process. Besides, regular checks are conducted at officers/supervisors level and corrective action is taken wherever any deficiency is noticed.