

**GOVERNMENT OF INDIA
ROAD TRANSPORT AND HIGHWAYS
LOK SABHA**

UNSTARRED QUESTION NO:1528
ANSWERED ON:03.08.2010
COMPLAINTS AGAINST CONDITION OF ROADS
Maadam Shri Vikrambhai Arjanbhai

Will the Minister of ROAD TRANSPORT AND HIGHWAYS be pleased to state:

- (a) whether several complaints have been received by the Union Government/NHAI regarding bad condition of roads in various parts of the country under the National Highways Development Programme (NHDP);
- (b) if so, the details thereof, State-wise including Gujarat; and
- (c) the steps being taken for redressal of such complaints?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF ROAD TRANSPORT AND HIGHWAYS (SHRI R. P. N. SINGH)

- (a) & (b): Complaints of general nature regarding bad condition of some stretches of National Highways under National Highways Development Project (NHDP) are received from time to time at different offices of National Highways Authority of India (NHA).
- (c) Steps taken by NHAI for redressal of complaints include carrying out urgent repair work, re-surfacing, termination of contract of non-performing contractors and re-awarding the work etc.