

**GOVERNMENT OF INDIA
ROAD TRANSPORT AND HIGHWAYS
LOK SABHA**

UNSTARRED QUESTION NO:1457
ANSWERED ON:03.08.2010
FACILITIES FOR TOLL USERS
Rajukhedi Shri Gajendra Singh

Will the Minister of ROAD TRANSPORT AND HIGHWAYS be pleased to state:

- (a) whether the National Highways Authority of India (NHA) has provided any facilities for the users and tax payers of the Toll Road while travelling on it;
- (b) if so, the details thereof;
- (c) whether NHA is promoting any awareness campaign in this regard;
- (d) whether NHA is contemplating any measures against these companies who have not provided such facilities; and
- (e) if so, the details thereof?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF ROAD TRANSPORT AND HIGHWAYS (SHRI R. P. N. SINGH)

- (a) & (b): Yes Sir. National Highways Authority of India (NHA) provides wayside amenities which inter-alia includes dhabha, AC restaurant, parking, minor repair shops, STD booth / ATM, landscaping etc. along National Highways. Out of 13 sites identified for wayside amenities, 06 wayside amenities are operational and remaining 07 are in the process of being set up. Further, NHA also deploys ambulances (at around every 50 km), route patrols, cranes (stationed at Toll Plazas) through O&M contractor / concessionaire on completed sections of National Highways.
- (c): The field units are directed to organize awareness campaign wherever wayside amenities have been set up.
- (d) & (e): Facilities are provided as per provisions in the contract agreement, failing which penal provisions in the contract will be attracted.