

**GOVERNMENT OF INDIA  
URBAN DEVELOPMENT  
LOK SABHA**

UNSTARRED QUESTION NO:5211  
ANSWERED ON:27.08.2010  
STAMPEDE AND FIRE INCIDENTS AT METRO STATIONS  
Singh Smt. Meena

**Will the Minister of URBAN DEVELOPMENT be pleased to state:**

- (a) whether incidents of stampede and fire in the premises of Delhi Metro Stations have been reported during the current year;
- (b) if so, the details of such incidents, location-wise;
- (c) the number of persons killed and injured in such incidents;
- (d) the arrangements made by the Government for the safe passage of passengers in the event of such incidents; and
- (e) the preventive measures taken by the Government to check recurrence of such incidents?

**Answer**

THE MINISTER OF STATE IN THE MINISTRY OF URBAN DEVELOPMENT (SHRI SAUGATA ROY)

- (a): No, Madam.
- (b) & (c): Do not arise.
- (d): Delhi Metro Rail Corporation (DMRC) Ltd. has reported that adequate arrangements have been made for the safe passage of passengers in the event of such incidents. Detailed evacuation and disaster management plans are available with DMRC for immediate implementation in case of any eventuality.
- (e) The preventive measures taken by DMRC to check occurrence of such incidents are as follows :-
  - (i) Delhi Metro premises are strictly no smoking zones and carriage of inflammable material is strictly prohibited.
  - (ii) Fire retardant materials are used in trains as well as station premises.
  - (iii) Sophisticated Fire Alarm System is used to provide early warning.
  - (iv) Passenger flow is continuously monitored and managed to prevent overcrowding at any place at all times.
  - (v) Orders have been placed for procurement of 628 more coaches to cater to increased traffic requirement.
  - (vi) Adequate number of Customer Facilitation Agents have been deployed to assist passengers in boarding and alighting.
  - (vii) There is Standard Operating Procedure (SOP) regarding crowd management for station staff. Regular refresher training is conducted for fire fighting and disaster management.