

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:5030
ANSWERED ON:26.08.2010
BOOK A MEAL SCHEME
Jagannath Dr. M.;Sugavanam Shri E.G.

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the Railways have introduced "Book a Meal" scheme;
- (b) if so, the details thereof and whether the scheme is available for booking through e-ticketing;
- (c) if so, the details thereof;
- (d) whether it is proposed to introduce the scheme in all the Mail/Express/Superfast including Garib Rath trains;
- (e) if so; the details thereof;and
- (f) if not, the reasons therefor?

Answer

MINISTER OF THE STATE IN THE MINISTRY OF RAILWAYS (SHRI K. H. MUNIYAPPA)

(a): The Indian Railway Catering & Tourism Corporation has introduced the facilities of 'book a meal' on a pilot basis on 2779-80 Goa Express and 2627-28 Karnataka Express from 15.06.2010.

(b) and (c): Salient features of 'book a meal' scheme are as follows:-

"Book a Meal" option on the ticket confirmation page is provided so that passengers can do online booking of their meals for the journey.

This facility is only for the fully confirmed e-tickets and not on PRS.

The meals booked will be served by the pantry car staff during the journey according to the service timings.

Cash payment is taken by the pantry car staff after successful delivery of the food.

No extra charge is payable for this service.

The facility is available only for the normal users of the IRCTC website, not for the agents.

(d) to (f): The project is launched on a pilot basis and its extension will be based on the experience gained and on the levels of passengers satisfaction.