

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:4858
ANSWERED ON:26.08.2010
CLEANLINESS IN RAILWAYS
Naik Dr. Sanjeev Ganesh;Sule Supriya

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the Railways have declared that cleanliness aspect will be taken on a priority;
- (b) if so, the necessary measures taken in this regard so far;
- (c) whether there has been large number of complaints about the cleanliness of toilets in the trains;
- (d) if so, whether the condition of toilets, particularly for ladies are in pathetic state;and
- (e) if so, the steps taken by the Railways to improve the situation?

Answer

MINISTER OF THE STATE IN THE MINISTRY OF RAILWAYS (SHRI K.H. MUNIYAPPA)

(a): Yes, Madam.

(b): With a view to improve the standard of cleanliness, Railways have planned multi-pronged action by synergising technology, education of users and provision of mechanized equipments. Various measures taken include introduction of mechanized cleaning process, award of ragpicking/garbage disposal contracts, pay & use toilet scheme. Besides, cleanliness drives are also launched from time to time. Inspection by various officials at the railway stations are also conducted to monitor cleanliness to identify weak areas and take remedial measures.

Additional posts of Health and Malaria Inspectors have been created during the last three years. To ensure better supervision of cleanliness at railway stations.

(c) to (e): References, suggestions and complaints are received from time to time regarding cleanliness of toilets in the trains and acted upon appropriately by Indian Railways.

Improving the standards of cleanliness and hygiene in the trains including toilets have also been a high priority area of Indian Railways. Though there are no separate toilets for the ladies, all the coaches of a train including the toilets are intensively cleaned before commencement of journey, during maintenance/ attention in the Coaching Maintenance Depots. Identified trains are also given cleaning attention at nominated 'Clean Train Stations' enroute their journey during their scheduled halt.

'On Board Housekeeping Scheme' has also been launched in select trains to further improve upon the standard of cleanliness and hygiene in coaches including toilets. On these trains, travelling safaiwalas clean the toilets of the train enroute.