

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:3109

ANSWERED ON:12.08.2010

VISION

Viswanathan Shri P.

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the Railways has unveiled 'Vision 2020' document;
- (b) if so, the details alongwith the features thereof; and
- (c) the steps taken to improve the performance of the Railways in the coming years?

Answer

MINISTER OF THE STATE IN THE MINISTRY OF RAILWAYS (SHRI K. H. MUNIYAPPA)

(a): Yes, Madam.

(b): Vision 2020 provides a roadmap to address the broad strategic national goals of inclusive development, strengthening national integration and environmentally sustainable growth through a strategy of high-growth backed by rapid expansion of network, augmentation of capacity, modernization and focus on customer -centric service delivery.

(c): Improvement in performance is a continuous and ongoing exercise and it is the constant endeavour of Railways to maximise revenue, optimise costs, improve safety and deliver customer focussed services.