

**GOVERNMENT OF INDIA
EXTERNAL AFFAIRS
LOK SABHA**

UNSTARRED QUESTION NO:2843
ANSWERED ON:11.08.2010
INSPECTION OF PASSPORT OFFICES
Mahendrasinh Shri Chauhan ,Singh Rajkumari Ratna

Will the Minister of EXTERNAL AFFAIRS be pleased to state:

- (a) whether the Government inspects the passport offices regularly;
- (b) if so, the details of the inspection conducted last time and the outcome thereof;
- (c) the corrective steps taken by the Government on the basis of the outcome; and
- (d) the success achieved as a result thereof?

Answer

MINISTER OF THE STATE IN THE MINISTRY OF EXTERNAL AFFAIRS (SHRI S.M. KRISHNA)

(a): Yes.

(b) & (c): A list of passport offices inspected during 2006-2010 is enclosed as Annexure-I. After each inspection, a list of shortcomings noticed was sent to the concerned Passport Office with instructions to take prompt remedial steps.

(d): Passport Offices have taken suitable follow up action on inspection reports for better operational efficiency to improve the service by clearing pendency and bottlenecks in specific areas of work.