

**GOVERNMENT OF INDIA
PETROLEUM AND NATURAL GAS
LOK SABHA**

STARRED QUESTION NO:169
ANSWERED ON:05.08.2010
PREFERRED TIME LPG DELIVERY SCHEME
Chauhan Shri Sanjay Singh; Hussain Shri Syed Shahnawaz

Will the Minister of PETROLEUM AND NATURAL GAS be pleased to state:

- (a) whether the Government has launched the preferred time LPG delivery scheme recently ;
- (b) if so, the features of the new scheme ;
- (c) the details of the additional charges the customers have to pay for availing of the services under this scheme ;
- (d) the places where the scheme has been put into operation ; and
- (e) the time by which the scheme is likely to be extended to other parts of the country ?

Answer

MINISTER OF PETROLEUM & NATURAL GAS (SHRI MURLI DEORA)

(a) to (e) : A statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (e) OF THE LOK SABHA STARRED QUESTION NO. 169 BY SHRI SYED SHAHNAWAZ HUSSAIN AND SHRI SANJAY SINGH CHAUHAN TO BE ANSWERED ON 5TH AUGUST, 2010 REGARDING PREFERRED TIME LPG DELIVERY SCHEME.

(a) to (e) : Yes, Madam. Government had adopted Vision-2015 'Consumer Satisfaction and Beyond' which inter-alia provided for introduction of a scheme for delivery of LPG refill cylinders to the consumer at their desired time on payment of a fee for such delivery.

With a view to provide relief to those urban households particularly where both the spouses are away at work or single person households with no one to receive the LPG refill cylinder at home during normal delivery days/hours, Public Sector Oil Marketing companies (OMCs) have launched a scheme for delivery of LPG cylinder as per customer's desired time. The scheme has been launched on 13.07.2010 and will initially be provided in the cities of Mumbai, Kolkata, Delhi, Chennai, Bengaluru, Hyderabad and Pune and also outskirts of these cities. The scheme may be extended to all towns having population of about 10 lakh within six months and other areas over one year.

Under this scheme, an extra amount may be charged for the time slots in the Metros and major cities with population of above ten lakhs and charges in other towns of the country are as under :-

Time Slot	Charges per delivery in towns with population of ten lakh and above	Charges per delivery in other towns
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Before 8 am	Rs. 50	Rs. 40
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8 am to 11 am	Rs. 25	Rs. 20
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11 am to 3 pm	Rs. 25	Rs. 20
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3 pm to 6 pm	Rs. 25	Rs. 20
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6 pm to 8 pm	Rs. 50	Rs. 40
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Only Saturday/Sunday	Rs. 25	Rs. 20
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(8 am to 6 pm)

This scheme is purely optional and only those customer who actually require this facility need to enroll under this scheme.

The facility will be made available to customers only within the area of operation of the distributor and not to the extended areas.

The scheme also provides for payment of a discount of Rs. 20 to be given to the customer by the LPG distributor in case of delayed delivery of refill cylinder by the distributor under the scheme.