

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:2442
ANSWERED ON:09.08.2010
CASES UNDER TELEPHONE ADALATS
Viswanathan Shri P.

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether the Telephone Adalats were organised in the country during the last three years and the current year to settle the pending cases and disputes;
- (b) if so, the details of number of cases registered and settled during the said period, State-wise and Secondary Switching Area(SSA)-wise;
- (c) whether any concessions were offered to the subscribers; and
- (d) if so, the details thereof?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI SACHIN PILOT)

- (a) Yes, Madam.
- (b) The details are given in the Annexure.
- (c) & (d) Yes, Madam. Concessions of around Rs.4.6 crores have been offered to the subscribers during the said period.