

**GOVERNMENT OF INDIA  
RAILWAYS  
LOK SABHA**

UNSTARRED QUESTION NO:2027  
ANSWERED ON:05.08.2010  
RESERVED COACHES IN PASSENGER TRAINS  
Sinha Shri Yashwant

**Will the Minister of RAILWAYS be pleased to state:**

- (a) whether not attaching reserved coaches to passenger trains causes a lot of inconvenience to passengers travelling with reservation;
- (b) if so, the reasons therefor alongwith the number of such cases came before the railway during the last three years; and
- (c) the concrete measures taken by the Railways in this regard?

**Answer**

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS(SHRI K.H. MUNIYAPPA)

- (a) Yes, Madam.
- (b) Approximately 40 cases of non-attachment of reserved coaches during the last three years have occurred mainly due to following reasons:
  - (i) The reserved coach found unsafe to work the train during the maintenance check to ensure safety.
  - (ii) Malfunction of electrical equipments in the reserved coach.
  - (iii) Non-availability of fit spare coaches of similar type at that particular time at the station.
  - (iv) Damage to the reserved coaches due to accident, miscreant activity, fire etc.
- (c) Important measures taken by the Railways in this regard are:
  - (i) Adequate number of spare coaches are kept at various depots/ major stations for timely replacement of damaged coaches.
  - (ii) Alternative accommodation in other coaches to the extent feasible is provided to the reserved passengers.
  - (iii) Full refund in case of non-attachment of reserved coaches is offered to the passengers.
  - (iv) Continuous efforts to bring improvements in coach design and upkeep to minimise equipment failures are made.