

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:2008

ANSWERED ON:05.08.2010

BASIC AMENITIES IN TRAINS

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Will the Minister of RAILWAYS be pleased to state:

- (a) whether complaints have been received about inadequate basic amenities especially in the long distance trains;
- (b) if so, the details thereof and action taken thereon;
- (c) whether the Railways plan to invest more funds in order to provide better amenities to the travelling public especially on long distance trains; and
- (d) if so, the details thereof?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI K.H. MUNIYAPPA)

(a) & (b) References and suggestions are received from time to time regarding improvements to the passenger amenities in trains and acted upon appropriately by Indian Railways

(c) & (d) Indian Railways continuously endeavor to provide better and upgraded amenities to traveling passengers and make provisions for funds accordingly. Amenities upgraded in trains in the recent past are as under:

Cushioned seats in General Class coaches.

Provision of Snack Table, Bottle Holder, Magazine Bags in Sleeper class coaches.

Curtains in the aisles of 3AC coaches.

Fitment of 'Environment friendly Toilets' on trial in coaches.

LED Destination Boards in the trains.

Mobile Charging points, LED berth reading lights and Emergency lights in coaches

On-Board cleaning in important long-distance trains.

Doctors On-Board Duronto Trains on a Pilot basis and provision of improved first aid kit in Rajdhani Trains etc.