

**GOVERNMENT OF INDIA  
CIVIL AVIATION  
LOK SABHA**

UNSTARRED QUESTION NO:1962  
ANSWERED ON:05.08.2010  
GROUND HANDLING AGENCIES AT AIRPORTS  
Singh Shri Pradeep Kumar

**Will the Minister of CIVIL AVIATION be pleased to state:**

- (a) the total number of ground handling agencies functioning at various airports in the country including the international airport in Delhi;
- (b) whether the number of ground handlers at Delhi airport are more than their fixed number due to which passengers often meet with incidents like mishandling and theft etc.;and
- (c) if so, the details thereof alongwith the steps being taken by the Government in this regard?

**Answer**

MINISTER OF STATE (INDEPENDENT CHARGE) OF THE MINISTRY OF CIVIL AVIATION(SHRI PRAFUL PATEL)

(a): There are 10 Ground Handling Agencies functioning across the country including the international airport in Delhi namely NACIL, NACIL-SAT, CELEBI, BIRD WORLD WIDE FLIGHT SERVICES, CABBATTA AVIATION PRIVATE LIMITED, GLOBE GROUND INDIA, AIR INDIA, AIR INDIA-SAT, CELEBI-NAS AIRPORT SERVICES INDIA PRIVATE LIMITED, and MENZIES BOBBA GROUND HANDLING PRIVATE LIMITED.

(b)& (c): Delhi International Airport Private Limited (DIAL) has appointed 3 Ground Handlers through a competitive bid process, apart from NACIL. Pursuant to the existing Ground Handling Policy, Airlines are allowed to do self handling till 31.12.2010. Several airlines, who undertake self handling, have outsourced their ground handling. There are about 25 such sub contractors, who undertake some part of the ground handling services for these self handling airlines.