

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:886
ANSWERED ON:29.07.2010
FACILITIES IN DURONTO TRAINS
Muttemwar Shri Vilas Baburao

Will the Minister of RAILWAYS be pleased to state:

- (a) whether 14 passengers became sick after taking breakfast in the morning in Delhi-Ernakulam Duronto Express;
- (b) if so, the details thereof;
- (c) whether there are inadequate bedrolls in sleeper class and AC coaches in Duronto Express;
- (d) if so, whether it is not compulsory to inform about requirement of blanket, bedroll etc. at the time of booking ticket for Duronto Express;
- (e) if so, whether the passengers have to face problems as no such provision is available in the reservation form; and
- (f) if so, the steps being taken by the Railways to address the problems of the passengers?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI K. H. MUNIYAPPA)

- (a): An Incident involving food poisoning of few passengers had been reported on 17-05-2010 in Hazrat Nizamuddin-Ernakulam Duronto Express at Kozhikode.
- (b): In this incident 19 passengers were hospitalized and 11 passengers took treatment in the OPD in Government Hospital, Calicut. After treatment the passengers were taken to Ernakulam by Parasuram Express on 19-05-2010.
- (c): In AC coaches of Duronto Trains, bedrolls are provided to every passenger and provision is made accordingly. As far as sleeper class coaches of Duronto Trains are concerned, the requirement of bed rolls is assessed based on the specific demand of the passengers while making reservations and provision is made accordingly in the coaches.
- (d) to (f): In 1st AC , 2nd AC and 3rd AC Class where fares are inclusive of bedroll charges, no separate requisition for supply of bedrolls is to be placed at the time of booking of ticket. However, in case of Sleeper Class of Duronto Express, instructions to the Reservation Staff exist to invariably ask the passengers for his option to avail bedroll facility on payment of charges. Indication to this effect, as to who has opted for this facility, is displayed on the Reservation Chart. It helps the bedroll supplying staff to organize supply thereof accordingly.