

**GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA**

UNSTARRED QUESTION NO:906
ANSWERED ON:29.07.2010
OUTSOURCING OF SERVICES AT AIRPORTS
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Will the Minister of CIVIL AVIATION be pleased to state:

- (a) the details of the services at various domestic/ international airports including Delhi and Mumbai outsourced by the Government;
- (b) the details of the agencies entrusted to look after these services;
- (c) the amount spent by the Government on each agency during the last three years, year-wise; and
- (d) the steps taken to ensure that there is no compromise on security aspect on account of outsourcing of these services?

Answer

MINISTER OF STATE (INDEPENDENT CHARGE) OF THE MINISTRY OF CIVIL AVIATION (SHRI PRAFUL PATEL)

(a) & (b): Certain services such as ground handling, cleanliness of Terminal Building, car parking, food & beverage, trolley retrieval, baggage handling, etc. at domestic as well as international airports, are being outsourced by the respective airport/airline operators depending upon the functional requirement of the airport /airline. These agencies are selected by the respective airport / airline operators through their laid down selection procedure for a specified period.

(c): Nil.

(d): The agencies outsourced, are deployed for services at the airport after following a due security clearance process and the entry to restricted area of the airport is regulated through Airport Entry Passes issued after due diligence.