

**GOVERNMENT OF INDIA  
CIVIL AVIATION  
LOK SABHA**

UNSTARRED QUESTION NO:764  
ANSWERED ON:29.07.2010  
COMPENSATION TO AIR PASSENGERS  
Sardinha Shri Francisco

**Will the Minister of CIVIL AVIATION be pleased to state:**

- (a) whether Air India has recently announced a policy of giving compensation to the passengers on account of delays in departure of its flights;
- (b) if so, the total compensation paid to the passengers so far after the introduction of the said scheme;
- (c) whether this policy will bring about efficiency in the functioning of Air India; and
- (d) if so, the details thereof?

**Answer**

MINISTER OF STATE (INDEPENDENT CHARGE) OF THE MINISTRY OF CIVIL AVIATION (SHRI PRAFUL PATEL)

(a): No, Madam.

(b),(c) and (d): Do not arise.