

**GOVERNMENT OF INDIA  
COMMUNICATIONS AND INFORMATION TECHNOLOGY  
LOK SABHA**

UNSTARRED QUESTION NO:1164  
ANSWERED ON:02.08.2010  
WIRELESS TELEPHONE CONNECTIONS  
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**Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:**

- (a) the total number of wireless telephone connections in the country, State-wise including Andhra Pradesh;
- (b) the share in terms of percentage in total such telephone connections in the country; and
- (c) the steps taken by the Government to improve the quality of telephone services in the country including Andhra Pradesh?

**Answer**

MINISTER OF THE STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI SACHIN PILOT)

(a) & (b) The total number of wireless telephone connections in the country, as on 30.06.2010, are 635.50 million. The telecom license area-wise wireless telephone connections including Andhra Pradesh and their share in terms of percentage in total wireless telephone connections in the country are given in the Annexure.

(c) Telecom Regulatory Authority of India (TRAI) has been monitoring the performance of Cellular Mobile Service against the benchmarks given for the various parameters laid in Quality of Service Regulations through quarterly Performance Monitoring Reports. In addition, Point of Interconnection (POI) congestion is being monitored on monthly basis. TRAI has been following up with the Service Providers for addressing deficiencies in meeting the Quality of Service benchmarks. A customer satisfaction survey is also conducted through an independent agency and results were widely published for Public/Stakeholders knowledge.

Cellular Mobile Telephone Service being provided by Bharat Sanchar Nigam Limited (BSNL) is working satisfactorily in its licensed service area in the country including Andhra Pradesh and is, in general, meeting the Quality of Service (QoS) parameters prescribed by Telecom Regulatory Authority of India (TRAI).