

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:1157
ANSWERED ON:02.08.2010
FUNCTIONING OF TELEPHONE EXCHANGES
Singh Shri Pashupati Nath

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether the Telephone Exchanges are not functioning properly in the country;
- (b) if so, the details thereof, State-wise, circle-wise alongwith the reasons therefor;
- (c) whether the Government has received any complaint in this regard;
- (d) if so, the details thereof; and
- (e) the steps taken/being taken by the Government in this regard?

Answer

MINISTER OF THE STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI SACHIN PILOT)

- (a) No, Madam. Telephone exchanges of Bharat Sanchar Nigam Limited (BSNL) and Mahanagar Telephone Nigam Limited (MTNL) are functioning properly in the country. Further, exchange faults, as and when occur, are attended promptly.
- (b) Does not arise in view of (a) above.
- (c) No complaints have been received in this regard.
- (d) & (e) Does not arise in view of (c) above.