

**GOVERNMENT OF INDIA  
URBAN DEVELOPMENT  
LOK SABHA**

UNSTARRED QUESTION NO:1132  
ANSWERED ON:30.07.2010  
METRO FEEDER BUS SERVICE FACILITY  
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**Will the Minister of URBAN DEVELOPMENT be pleased to state:**

- (a) whether the Delhi Metro Rail Corporation (DMRC) has terminated the contract of all the bus operator, operating feeder bus services for the passengers;
- (b) if so, the details thereof and the reasons therefor;
- (c) the steps taken by the DMRC to resolve the problems/difficulties faced by commuters and the restoration of feeder bus service; and
- (d) the future plan of action of DMRC for running fresh feeder bus service on routes in which the said facility is not presently available?

**Answer**

THE MINISTER OF STATE IN THE MINISTRY OF URBAN DEVELOPMENT (SHRI SAUGATA ROY)

- (a) & (b): Delhi Metro Rail Corporation (DMRC) Ltd. has reported that it had terminated the contract of one operator of Metro feeder buses, namely, M/s Rajasthan Bombay Transport Pvt. Ltd. on 5.3.2010 due to non payment of dues and deficient services.
- (c): In order to resume feeder services for commuters, DMRC has awarded fresh contracts to two operators on 12.4.2010, namely, M/s Prasanna Bus Links Pvt. Ltd. and M/s Vijay Tours & Travel. Feeder bus services have been restored on almost all the routes. DMRC is also operating 11 buses as an operator.
- (d): DMRC has plans for procurement of 300 air conditioned buses for operation on State Transport Authority (STA) approved feeder routes selected by DMRC.