

**GOVERNMENT OF INDIA  
COMMUNICATIONS AND INFORMATION TECHNOLOGY  
LOK SABHA**

UNSTARRED QUESTION NO:3825  
ANSWERED ON:19.04.2010  
PROVISION OF TRAVEL RELATED SERVICES  
Singh Shri Bhola

**Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:**

- (a) whether the Department of Posts has entered into an agreement with a private company regarding travel related services in the country;
- (b) if so, the details thereof, State-wise; and
- (c) the benefits likely to be incurred by the Department of Posts as a result thereof?

**Answer**

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI GURUDAS KAMAT)

(a) & (b): Yes, Madam, Seven Postal Circles have entered into agreements with two private companies regarding travel related services and the details are given below:

Sl. No.	State	Name of Postal Circle	Name of Company
1	Assam	Assam	M/s ARM-I Solutions Pvt. Ltd.
2	Delhi	Delhi	M/s Thomas Cook India Ltd.
3	Gujarat	Gujarat	M/s ARM-I Solutions Pvt. Ltd.
4	Haryana	Haryana	M/s ARM-I Solutions Pvt. Ltd.
5	Karnataka	Karnataka	M/s ARM-I Solutions Pvt. Ltd.
6	Kerala	Kerala	M/s ARM-I Solutions Pvt. Ltd.
7	Tamil Nadu	Tamil Nadu	M/s ARM-I Solutions Pvt. Ltd.

The agreement with M/s ARM-I Solutions Pvt. Ltd. is for sale of Air, Rail, & Bus tickets and the agreement with M/s Thomas Cook India Ltd. is for sale of Air & Rail tickets, Visa services, Travel Insurance Services and Foreign Exchange.

(c): Department of Posts is being developed as a one-stop shop to provide a range of utility services to the public including travel related services. Apart from providing convenience to the public, this will also bring additional revenue to the Department.