

**GOVERNMENT OF INDIA  
CIVIL AVIATION  
LOK SABHA**

UNSTARRED QUESTION NO:6697  
ANSWERED ON:06.05.2010  
DELIVERY OF CONSIGNMENT  
Karunakaran Shri P.;Thamaraiselvan Shri R.

**Will the Minister of CIVIL AVIATION be pleased to state:**

- (a) whether the consignments booked in February 2010, from Delhi to Kochi through Air India cargo have not been delivered to many people till now;
- (b) if so, the reasons therefor;
- (c) whether the Air India Delhi have received any complaints in this regard; and
- (d) if so, the steps taken by it to deliver the consignments to the beneficiaries?

**Answer**

MINISTER OF THE STATE (INDEPENDENT CHARGE) IN THE MINISTRY OF CIVIL AVIATION (SHRI PRAFUL PATEL)

- (a) and (b): No, Madam. However, one consignment booked on 19.2.2010 is yet to be collected by the consignee despite the Cargo Handling Agency's request for its collection.
- (c): Yes, Madam.
- (d): Since the Consignee has not collected the consignment, the Consignor has requested for recall of the consignment and the Cargo Handling Agency has been requested to return the consignment to Delhi to return to the Consignor.