

**GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA**

UNSTARRED QUESTION NO:6613
ANSWERED ON:06.05.2010
CONTRACT AWARDED BY AIR INDIA
Kumar Shri Kaushalendra

Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether the Air India has awarded a contract of nineteen crore dollars to the aviation solutions providing company SITA in order to upgrade its IT infrastructure with the intention to come under purview of Star Alliance; and

(b) if so, the details thereof alongwith the measures being taken by the Government in this regard?

Answer

MINISTER OF THE STATE (INDEPENDENT CHARGE) IN THE MINISTRY OF CIVIL AVIATION (SHRI PRAFUL PATEL)

(a) and (b): Yes, Madam. In order to upgrade areas like Reservation, Departure Control, Internet Booking, Frequent Flyer Programme and develop a single airline code, Air India has awarded the contract to M/s. SITA. The total cost for this project for a eleven year period(one year for implementation and 10 years towards recurring costs) will be US\$ 190 millions.

Since Air India has decided to join the Star Alliance, the upgradation will also enable Air India to meet the joining requirements of Star Alliance, rationalise all business processes around Passenger and departure control applications, using the latest industry standards. This was a business necessity for Air India and it is taking necessary measures towards its accomplishment.