## GOVERNMENT OF INDIA ROAD TRANSPORT AND HIGHWAYS LOK SABHA

UNSTARRED QUESTION NO:6174 ANSWERED ON:04.05.2010 BOTTLENECKS ON NATIONAL HIGHWAYS Singh Shri Dhananjay

## Will the Minister of ROAD TRANSPORT AND HIGHWAYS be pleased to state:

- (a) whether the commuters on the National Highways have to face bottlenecks on toll plazas resulting in long queues and snarls;
- (b) if so, the details in this regard; and
- (c) the steps taken/proposed to be taken by the Government to ensure uninterrupted movement of traffic on the National Highways?

## **Answer**

MINISTER OF THE STATE IN THE MINISTRY OF ROAD TRANSPORT AND HIGHWAYS (SHRI R.P.N. SINGH)

- (a) to (b) Yes, Sir. On some toll plazas near urban areas traffic queues have been observed, especially during peak hours.
- (c) A number of steps have been taken to avoid delays at toll plazas, such as encouraging use of electronic tags wherever such facility is available, having lane discipline enforced, upgrading the toll technology from manual to semi-automatic to automatic system, advising concessionaire from time to time to bring in efficiency and reduce time at toll plazas, etc.