

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:6078
ANSWERED ON:03.05.2010
REVIEW IN PERFORMANCE OF MTNL BSNL
Pandey Shri Ravindra Kumar

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether the Government has reviewed the performance of Mahanagar Telephone Nigam Limited (MTNL) and Bharat Sanchar Nigam Limited (BSNL) in the country; and

(b) if so, the details of the profits earned and the works related to providing quality services of these companies during the last three years?

Answer

MINISTER OF THE STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI GURUDAS KAMAT)

(a) Yes, Madam.

(b) The details of the profits earned by and works related to providing quality services of Mahanagar Telephone Nigam Limited (MTNL) and Bharat Sanchar Nigam Limited (BSNL) during the last three years are as under:

Profit Earned

Profit earned by MTNL

Profit earned by BSNL

Financial year	Profit (Rs. Crores.)	Financial year	Profit (Rs. Crores.)
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2006-07	681.74	2006-07	7805.87
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2007-08	586.89	2007-08	3009.39
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2008-09	211.72	2008-09	574.85
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Works related to Quality of Services.

MTNL has taken measures like Base Transceiver Stations (BTSs) addition, capacity augmentation and upgradation, antenna tilting, optimization of radio network, drive test and rehabilitation in Mobile and Basic/Broadband services.

BSNL has taken measures like Organisational Transformation with the help of Boston Consulting Group (BCG), a Management Consultancy firm. Introducing Fixed Mobile convergence to add value to wireline telephone. Providing New Value Added Services both on wireline and wireless telephones, WiMAX network to take an early lead and provide wireless broadband services in all rural blocks in the country during 2010-11. Implementation of Call Data Record (CDR) based billing for wireline business.