

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:5616

ANSWERED ON:29.04.2010

FUNCTIONING OF IRCTC

Pratap Narayanrao Shri Sonawane;Venugopal Shri K. C.

Will the Minister of RAILWAYS be pleased to state:

- (a) the details of various works awarded by the Indian Railway Catering and Tourism Corporation (IRCTC) under the policy of outsourcing during each of the last three years and the steps taken to bring about transparency in this matter;
- (b) the details of financial performance of IRCTC under internet-ticketing and railway tourism during the said period;
- (c) whether the Railways have made arrangements for use of modern technology for making IRCTC more effective in its operations; and
- (d) if so, the details thereof?

Answer

MINISTER OF THE STATE IN THE MINISTRY OF RAILWAYS (SHRI K. H. MUNIYAPPA)

(a) to (d): The information is being collected and will be laid on the Table of the Sabha.