

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:5599
ANSWERED ON:29.04.2010
MUSKIL AASAAN PROJECT
Singh Shri Ganesh

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the Government has launched Muskil Aasaan Project;
- (b) if so, salient features thereof;
- (c) the steps taken by the Government for publicity of the said scheme;
- (d) whether the Government proposes to extend it to rural areas also; and
- (e) if so, the time by which it is likely to be done?

Answer

MINISTER OF THE STATE IN THE MINISTRY OF RAILWAYS (SHRI K. H. MUNIYAPPA)

- (a): Yes, Madam.
- (b): Pilot project has been launched in Kolkata and Delhi where the mobile ticketing van is stationed at pre-decided locations for issuing reserved and unreserved tickets, to facilitate public not to travel to Railway Reservation Centre for buying tickets.
- (c): Wide publicity has been given through daily newspapers in which the dates, timings and locales where the mobile ticketing van will be stationed are informed to the public.
- (d) & (e): Yes, Madam. This will be done after a detailed study of alternate type of communication suited for rural areas since the GPRS (General Packet Radio Service) used for mobile connectivity is not always available in adequate signal strength with many rural areas.