

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:5549
ANSWERED ON:29.04.2010
ELECTRONIC DISPLAY BOARDS
Sugumar Shri K.

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Railways are aware of the fact that the New Delhi Railway Station does not have sufficient electronic display boards and even some boards are giving incorrect information thereby causing great difficulties to the passengers; and

(b) if so, the steps taken by the Railways for proper maintenance of these electronic boards with exact information and installing sufficient number of such boards?

Answer

MINISTER OF THE STATE IN THE MINISTRY OF RAILWAYS (SHRI K.H. MUNIYAPPA)

(a) & (b): Different types of electronic display boards like LED Boards, Split Flap Boards, Plasma Display, Two Line Direction Boards, Single Line Train Information Boards, Coach Guidance Boards are provided at New Delhi Railway station. The installation of new boards and their maintenance is a continuous process and is done in accordance with the requirement. Certain incidences of information not being fed correctly in these boards have come to notice and the staff concerned have been properly counselled.