

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:5529

ANSWERED ON:29.04.2010

CONSULTATIVE ADVISORY COMMITTEES

Kumar Shri Vishwa Mohan;Pandey Shri Ravindra Kumar;Sampath Shri Anirudhan

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Railways constitute Consultative/ Advisory Committees for facilitating interaction between Railway Administration and users to improve efficacy of providing service;

(b) if so, the details thereof; and

(c) if not, the reasons therefor?

Answer

MINISTER OF THE STATE IN THE MINISTRY OF RAILWAYS (SHRI K.H. MUNIYAPPA)

(a): Yes, Madam.

(b): With a view to securing better representation of railway users and affording more frequent opportunities for consultation between Railway Administration and users on matters relating to the service provided by Railways and means of improving the efficiency of such service, Railway Users' Consultative Committees are constituted at various levels, namely:

(i) A National Railway Users' Consultative Council at the Centre.

(ii) Zonal Railway Users' Consultative Committee at the headquarters of each railway and Konkan Railway,

(iii) Railway Users' Consultative Committees at the Divisional levels,

(iv) Suburban Railway Users' Consultative Committee on each of the Central, Western, Southern, Eastern & South Eastern railways, and

(v) Station Consultative Committees at every Zonal and Divisional Headquarters and also at selected stations serving important Industrial and Commercial centers.

(c): Does not arise.