

**GOVERNMENT OF INDIA  
RAILWAYS  
LOK SABHA**

UNSTARRED QUESTION NO:4349  
ANSWERED ON:22.04.2010  
FACILITIES IN DURONTO EXPRESS  
Rajesh Shri M. B.;Venugopal Shri K. C.

**Will the Minister of RAILWAYS be pleased to state:**

(a) whether the Railways have received any complaints regarding non availability of water, food and other basic amenities in Duronto trains; and

(b) if so, the steps taken by the Railways to ensure better fair and adequate passengers amenities/facilities in Duronto trains?

**Answer**

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI K.H. MUNIYAPPA)

(a) & (b): Some complaints regarding non-availability of water, food and other basic amenities in Duronto trains have come to notice. Suitable action has been taken to redress the complaints. All the newly introduced Duronto Express trains have provision for meals and water in AC as well as Non-AC class except those which are overnight trains. Special monitoring for Duronto trains is being done by Railways/Indian Railway Catering and Tourism Corporation (IRCTC) to ensure provision of good quality on-board catering services.