

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:3396
ANSWERED ON:15.04.2010
ASSISTANCE FOR SENIOR CITIZENS
Shekhar Shri Neeraj

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the Railways are going to introduce modern trolleys at all important stations to assist the senior citizens;
- (b) if so, the details thereof;
- (c) whether the Railways also propose to open ticket selling centres at village panchayat level; and
- (d) if so, the details in this regard, State-wise/Zone-wise?

Answer

MINISTER OF THE STATE IN THE MINISTRY OF RAILWAYS (SHRI K.H. MUNIYAPPA)

(a) & (b): Yes, Madam. Railways propose to introduce modern trolleys at all important stations which will be handled by uniformed attendants to assist senior citizens and women passengers in boarding and alighting from Trains alongwith their luggage comfortably. The modalities for implementation are under finalization.

(c) & (d): No decision has been taken so far to provide ticketing services in every village Panchayat.