

**GOVERNMENT OF INDIA  
RAILWAYS  
LOK SABHA**

STARRED QUESTION NO:287  
ANSWERED ON:15.04.2010  
REPORT OF THE PASSENGER SERVICES COMMITTEE  
Jagannath Dr. M.;Rao Shri Kavuri Samba Siva

**Will the Minister of RAILWAYS be pleased to state:**

- (a) whether the Passenger Services Committee appointed to provide facilities to the passengers has submitted its report recently;
- (b) if so, the salient features of the report;
- (c) whether the report has revealed inadequacies in the operation of enquiries through telephone number 139;
- (d) if so, the details thereof; and
- (e) the follow-up action taken on the report?

**Answer**

MINISTER OF THE STATE IN THE MINISTRY OF RAILWAYS (KUMARI MAMATA BANERJEE)

- (a): No, Madam. The Passenger Services Committee has not submitted its report to the Railway Board so far.
- (b) to (e): Do not arise.