

**GOVERNMENT OF INDIA
LABOUR AND EMPLOYMENT
LOK SABHA**

UNSTARRED QUESTION NO:2856
ANSWERED ON:15.03.2010
PERFORMANCE OF ESI HOSPITALS DISPENSARIES
Muttamwar Shri Vilas Baburao

Will the Minister of LABOUR AND EMPLOYMENT be pleased to state:

- (a) whether the performance of Employee State Insurance (ESI) hospitals/dispensaries have not been found to be satisfactory and the matter was discussed at the Labour Ministers Conference held recently;
- (b) if so, the details thereof and reasons therefor;
- (c) whether any directions have been issued by the Union Government to such hospitals/dispensaries to improve the medical facilities provided to the ESI beneficiaries;
- (d) if so, the details thereof alongwith the total annual expenditure incurred on the maintenance of the such hospitals/dispensaries, State-wise;
- (e) whether the Government has conducted any independent survey/study by specialised agency to find out the problems being faced by such hospitals/dispensaries in this regard; and
- (f) if so, the details thereof alongwith the steps taken by the Government to improve their performance?

Answer

MINISTER OF THE STATE IN THE MINISTRY OF LABOUR AND EMPLOYMENT (SHRI HARISH RAWAT)

- (a) & (b): The performance of ESI Hospitals/Dispensaries is generally satisfactory. The matter regarding further improvement/up-gradation of the infrastructure, amenities, availability of medicines and filling up of vacant medical and para –medical posts in ESI Hospitals and Dispensaries were discussed in the State Labour Ministers' Conference held at New Delhi on 22nd January, 2010.
- (c) & (d): The ESI Corporation has taken various steps for improvement in the facilities provided to the ESI beneficiaries as per statement details at Annexure-I. The details of expenditure is at Annexure-II.
- (e) & (f): The ESI Corporation has appointed M/s Gallup India Private Limited for conducting the client satisfaction survey in ESI Hospitals and dispensaries.