

**GOVERNMENT OF INDIA  
FINANCE  
LOK SABHA**

UNSTARRED QUESTION NO:1380  
ANSWERED ON:05.03.2010  
INCONVENIENCE TO ATM CARD HOLDERS  
Mahant Dr. Charan Das

**Will the Minister of FINANCE be pleased to state:**

(a) the details of instances wherein the Automated Teller Machines (ATMs) of various banks including State Bank of India (SBI) remain out of order or short of cash causing inconvenience to ATM card holders, State-wise and bank-wise during the last one year and till date; and

(b) if so, the details thereof and the corrective action taken by the Government in this regard?

**Answer**

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE(SHRI NAMO NARAIN MEENA)

(a) & (b) :- As per the information made available by Public Sector banks including State Bank of India (SBI), very few ATMs remain out of order or short of cash for a brief spell of time. All ATMs are monitored on 24x7 basis so as to ensure high availability to the customers and any break down notice is rectified at the earliest.