

**GOVERNMENT OF INDIA
HEALTH AND FAMILY WELFARE
LOK SABHA**

UNSTARRED QUESTION NO:2648
ANSWERED ON:12.03.2010
SETTING UP OF CGHS DISPENSARIES
Singh Shri Sushil Kumar

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

- (a) the details of the new CGHS dispensaries opened in the country including Delhi during the last three years and criteria therefor;
- (b) whether a dispensary has also been opened at Vikas Puri, West Delhi;
- (c) if not, the reasons therefor;
- (d) the reasons for discontinuing emergency services at Tilak Nagar dispensary which had been catering to the needs of lakhs of Government servants; and
- (e) the steps taken or proposed by the Government for opening up of CGHS dispensary in Vikas Puri and resumption of emergency services at the Tilak Nagar dispensary in the West Delhi?

Answer

MINISTER OF THE STATE IN THE MINISTRY OF HEALTH AND FAMILY WELFARE (SHRI GHULAM NABIAZAD)

(a) CGHS opened a dispensary in Jammu in June 2008. The norm for extension of CGHS to a new city is that the city should have 6,000 or more Central Government employees and pensioners. The present policy of the Government is that there will be no further extension of CGHS to uncovered cities.

(b) & (c) Jankpuri CGHS Dispensary in C4 Block was catering to the needs of residents of Vikaspuri. As Jankapuri dispensary had large number of card holders registered with it, it was decided to identify dispensaries with low attendance and close them down. After closing down the dispensary, the card holders in the dispensary were allocated to nearby dispensaries. During such an exercise, it was decided to close down the dispensary at Karol Bagh by relocating the cards registered in that dispensary to nearby dispensaries and create a dispensary for Vikaspuri, within the existing number of sanctioned dispensaries for Delhi. CGHS issued advertisement in Newspaper in Delhi, for hiring of accommodation for housing Vikaspuri dispensary, but responses received were not found suitable to run a CGHS dispensary. Hence, Vikaspuri dispensary is functioning from the premises from which Jankapuri dispensary in C4 Block, Janakpuri, is functioning.

(d) & (e) It was observed that the attendance of patients in the night shifts was so low that it was difficult to justify the operation of emergency night shifts. This Coupled with the crunch in the availability of adequate man-power to operate the dispensary in the morning shifts, it was decided to close down operation of emergency night shifts in CGHS dispensaries in phased manner and redeploy the staff in operating the morning shifts. Initially 44 dispensaries were providing emergency services, which was brought down to 20, which has further, now, being reduced to 6. In case of emergency, CGHS beneficiaries can take treatment in any hospital and claim reimbursement.