

**GOVERNMENT OF INDIA  
RAILWAYS  
LOK SABHA**

UNSTARRED QUESTION NO:1297

ANSWERED ON:04.03.2010

CATERING SERVICES IN DEHRADUN BOUND TRAINS

Bheiravdanji Shri Gadhvi Mukeshkumar;Mahant Dr. Charan Das

**Will the Minister of RAILWAYS be pleased to state:**

- (a) whether the passengers have to face lot of inconvenience due to lack of proper catering facilities and cleanliness in toilets of Shatabdi Express and Janshabdi Express running between Dehradun and New Delhi;
- (b) if so, whether the food being served in Shatabdi Express train running from Dehradun to New Delhi is of sub-standard quality; and
- (c) if so, the action taken by the Railways for providing better catering facilities and maintaining proper cleanliness in toilets in both these trains?

**Answer**

MINISTER OF THE STATE IN THE MINISTRY OF RAILWAYS (SHRI K. H. MUNIYAPPA)

(a) to (c): No, Madam. Proper catering facilities are provided in 2017/18 Dehradun Shatabdi and 2055/56 Dehradun Janshabdi trains. Standards for the meals being served in Shatabdi and Jan Shatabdi trains have been laid down. Various measures such as inspection, monitoring, safety audit, passenger satisfaction surveys, etc. through Officers, Quality Control Professional (QCPs) and independent professional food agencies are undertaken to ensure quality and quantity of food items.

The toilets of Shatabdi Express and Jana Shatabdi Express running from New Delhi to Dehradun are regularly attended for intensive cleaning in the coaching depots.