

**GOVERNMENT OF INDIA  
URBAN DEVELOPMENT  
LOK SABHA**

UNSTARRED QUESTION NO:1486  
ANSWERED ON:05.03.2010  
FACILITIES FOR COMMUTERS IN METRO RAIL  
Singh Shri Bhupendra

**Will the Minister of URBAN DEVELOPMENT be pleased to state:**

- (a) the details of medical, toilets and other basic facilities available for the commuters in metro rail and at metro stations;
- (b) whether there has been a continuous downfall in such facilities;
- (c) if so, the details of the complaints lodged by the commuters in this regard during the last two years;
- (d) the action taken by the Government on such complaints; and
- (e) the remedial measures taken/to be taken by the Government to improve such facilities?

**Answer**

MINISTER OF THE STATE IN THE MINISTRY OF URBAN DEVELOPMENT (SHRI SAUGATA ROY)

- (a): Delhi Metro Rail Corporation (DMRC) Ltd. has reported that medical (first aid) and toilet facilities are provided at all the Metro stations. First aid boxes with prescribed medicines have also been provided to all the train operating staff. Drinking water facility is provided at all the Metro stations at the rate of Re.1/- per glass of 200 ml.
- (b): No, Madam.
- (c) to (e) Do not arise.