

**GOVERNMENT OF INDIA  
HUMAN RESOURCE DEVELOPMENT  
LOK SABHA**

UNSTARRED QUESTION NO:952  
ANSWERED ON:03.03.2010  
ROUND-THE-CLOCK ANTI-RAGGING HELPLINE  
Antony Shri Anto

**Will the Minister of HUMAN RESOURCE DEVELOPMENT be pleased to state:**

- (a) whether the Government has launched a round-the-clock anti-ragging helpline;
- (b) if so, the details thereof; and
- (c) the number of cases registered and solved, so far, under the helpline, State-wise?

**Answer**

MINISTER OF STATE IN THE MINISTRY OF HUMAN RESOURCE DEVELOPMENT (SMT. D. PURANDESWARI)

(a) Yes, Sir.

(b) A toll free "Anti-Ragging Helpline" has already been launched on 20-06-2009 with Call Centre facilities in English, Hindi and some regional languages (Tamil, Telugu, Malayalam, Kannada, Punjabi, Marathi, Oriya, Assamese, Gujarathi and Bengali) to begin with, for helping victims of ragging, besides facilitating effective action in respect of such incidents. Anti Ragging Helpline has been made operational by University Grants Commission (UGC) with toll free number 1800 180 5522 on 24x7 basis. Toll free number 155222 will be operational after all the TSPs shall make this number operational through BSNL.

(c) The report received from Ed CIL on the reported incidents of ragging through Anti-Ragging Helpline from the period of 20-06-2009 to 05-02-2010 indicates that over the said period, 1,59,414 calls were received out of which 350 complaints have been registered, which have been forwarded to the concerned institutions. A total number of 18 complaints communicated to the institutions have been responded by the concerned institutions and accordingly closed by the helpline. A statement indicating statewide registration of complaints is annexed.