

**GOVERNMENT OF INDIA
HEALTH AND FAMILY WELFARE
LOK SABHA**

UNSTARRED QUESTION NO:1378
ANSWERED ON:05.03.2010
EMERGENCY SERVICES IN CGHS DISPENSARIES
Saroj Smt. Sushila

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

- (a) the reasons for which the emergency services are available only at six Central Government Health Scheme (CGHS) dispensaries in Delhi;
- (b) the reasons for four CGHS dispensaries out of the six being located in two compact area of 5 kms radius and similar is the case of rest two locations in Delhi; and
- (c) the corrective steps proposed to be taken by the Government to provide such services in other parts of Delhi?

Answer

THE MINISTER OF HEALTH & FAMILY WELFARE (SHRI GHULAM NABI AZAD)

(a) to (c) It was observed that the attendance of patients in the night shifts was so low that it was difficult to justify the operation of emergency night shifts. Coupled with this was the crunch in the availability of adequate man power to operate the dispensary in the morning shifts. It was decided to close down operation of emergency night shifts in CGHS dispensaries in phased manner and redeploy the staff in operating the morning shifts. Initially 44 dispensaries were providing emergency services, which was brought down to 20, which has further, now, being reduced to 6.

In case of emergency, CGHS beneficiaries can take treatment in any hospital and claim reimbursement.