

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:533
ANSWERED ON:25.02.2010
MUSHKIL AASAAN PILOT PROJECT
Reddy Shri Mekapati Rajamohan;Sugavanam Shri E.G.

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the Railways have launched a pilot project named 'Mushkil Aasaan' in which mobile vans will be stationed at several important inter-section and shopping malls in and around Kolkata and Delhi.
- (b) if so, the broad objectives of such project and whether the project has proved successful;
- (c) if so, whether the railways propose to introduce the project in more cities in near future; and
- (d) if so, the details thereof?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI K. H. MUNIYAPPA)

- (a): Yes Madam. The project envisages the concept of mobile ticketing vans at various cities/locations. One each has been introduced in Delhi and Kolkata.
- (b): The purpose of the scheme is to bring the ticketing service near the door step of the public in areas where such service does not exist in the vicinity. Further expansion is planned.
- (c) & (d): It has already been announced in the Railway Budget presented in July 2009 that the facility would be provided at 50 locations. The facility is planned to be expanded by inducting e-ticket based mobile vans for issuing reservation tickets in government medical college hospitals, High courts, Districts Courts, university campuses, IT hubs, IITs and IIMs.