

**GOVERNMENT OF INDIA  
RAILWAYS  
LOK SABHA**

UNSTARRED QUESTION NO:448  
ANSWERED ON:25.02.2010  
PASSENGER AMENITIES  
Ahir Shri Hansraj Gangaram

**Will the Minister of RAILWAYS be pleased to state:**

- (a) whether the Railways have incurred loss of 14 thousand crores of rupees in passenger services in 2008-09;
- (b) if so, whether the Railways have taken any step for balancing the loss in passenger services with other avenues in 2009-10;
- (c) whether the Railways are contemplating to increase passenger amenities for the passenger of general classes; and
- (d) if so, the details thereof?

**Answer**

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI K.H. MUNIYAPPA)

- (a) Yes Madam. The loss of Rs.14,000 crores (provisional) also includes other coaching services.
- (b) Following steps have been taken in this regard:-
  - i) Introduction of new trains, enhancing load of more popular trains, running of special trains, facilitating ticket dispensation through various means like e-ticketing, etc.
  - ii) By increasing freight and parcel earning.
  - iii) By increasing earning through commercial publicity.
  - iv) Mobilizing additional financial revenue through non-tariff measures by utilization of railway land/air-space, not required by Railways for its immediate future operational needs.
- (c) & (d) Provision of passenger amenities at stations, for all classes, is a continuous process. Indian Railways have taken up the job of cushioning the seats in all the unreserved class (General) Coaches. Unreserved coaches being manufactured by Production Units are provided with cushioned seats. Existing coaches on the Railways are also being retrofitted with cushioned seats.