

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:1226
ANSWERED ON:08.12.2004
MTNL SCHEME IN DELHI .SHRI SURAJ SINGH
Singh Shri Suraj

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether the Mahanagar Telephone Nigam Limited has launched 'Apply in Non-OYT General Category and get connection' scheme in Delhi;
- (b) if so, the minimum time taken for it and the maximum number of days of waiting;
- (c) the reason of gap in this time period and the month-wise details of the scheme in the year 2004;
- (d) the time by which the connection on demand or the next day connection service is likely to be started; and
- (e) the steps taken by the Mahanagar Telephone Nigam Limited to compete with basic services being Provided by the private companies?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD)

- (a) & (b) Non-OYT landline connections in MTNL, Delhi are generally being provided within 3 days of registration.
- (c) Does not arise in view of (a) & (b) above. The month-wise details of the scheme are given at Annexure.
- (d) MTNL endeavors to meet the TRAI norms of providing new telephone landline within 7 days of registration, except in certain situation like where customer are not available or premises are closed etc.
- (e) MTNL has taken a number of steps to compete with private basic service providers like better customer care, expansion and modernization of its network. Provision of new services at a affordable rates, revision of tariff, etc.

ANNEXURE

MONTH-WISE DETAILS OF NON-OYT LAND LINE CONNECTION SCHEME OF MTNL SCHEME IN DELHI

MONTH LANDLINE CONNECTION PROVIDED

APRIL, 2004 10489
MAY, 2004 12039
JUNE, 2004 11376
JULY, 2004 13812
AUGUST, 2004 12500
SEPTEMBER, 2004 11743
TOTAL 83565