

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:453

ANSWERED ON:28.02.2008

COMPLAINTS ABOUT THE MISSING PARCELS AND GOODS

Sai Shri Nand Kumar;Singh Shri Sugrib

Will the Minister of RAILWAYS be pleased to state:

- (a) whether there is procedure to register complaints about the missing parcels and goods carried by goods train involved in the accident;
- (b) if so, the facts thereof and the details in this regard;
- (c) whether the Railways proposes to formulate a uniform procedure for dealing with loss of goods/parcels in such circumstances;
- (d) if so, the details thereof; and
- (e) the steps taken by the Railways to finalise the procedure for early disposal of such cases?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI R.VELU)

(a) to (e) : A statement is attached.